

Chapter Members of BILD:

Nottawasaga Valley Conservation Authority is closed to the public to prevent spread of COVID-19 as of March 18, 2020. See their notice, [here](#).

NVCA staff will continue to provide service to residents, municipalities and stakeholders. To contact staff, please refer to the following points:

- NVCA permit pre-consultations will continue to be available. Watershed residents looking to book a pre-consultation regarding permits can email permits@nvca.on.ca to book a telephone meeting with our regulations staff. Pre-consultation meeting requests will be processed in the order they are received.
- Regulations staff will be available to answer any questions regarding permit applications. Please email your questions to permits@nvca.on.ca.
- Planning staff will be available to assist with planning applications. Please email any questions regarding planning applications to planning@nvca.on.ca.
- Meetings scheduled with staff will be cancelled, rescheduled or conducted virtually via conference calls or regular phone calls.
- If you wish to email a staff member or leave them a voice mail message, visit our [staff directory](#) for email addresses and phone extensions.
- If you are unsure which staff member to contact, please email us at admin@nvca.on.ca and we will forward your message to the appropriate person.
- NVCA is still receiving mail. Please leave any deliveries between the two reception doors during business hours (8:30 am – 4:30 pm).

NVCA will continue to monitor watershed conditions for flooding, and will issue flood messages as necessary. Staff will be working closely with municipalities in this regard.